

Feel Safe and Rest Comfortably

All below areas have been disinfected with an EPA Approved (COVID-19) Neutral Cleaner



SWITCHES, ELECTRONIC CONTROLS, KNOBS AND HANDLES



All bed linens, duvet covers, pillows and sheets washed at high temperature in accordance with CDC guidelines





HARD SURFACES.CLOSET GOODS

BATHROOM SURFACES

BATHROOM AMENITIES

High Touch Items Removed for Additional Safety

Occupied Rooms will go vacant for 48 Hours after Departure.

Room Service only on Request from a team member wearing PPE.







Providing a Safe Enviroment in Marcelo's, Crickets & Starbucks

Marcelos & Crickets

- Diagram has been designed following Safe Distance Practices
- 2 Surfaces Cleaned and Sanitized after each Patron
- 3 Indivivdual Hand Sanitizer for Every Table
- Offering Disposable Menus

All staff is ServSafe Certified and Food Handler trained

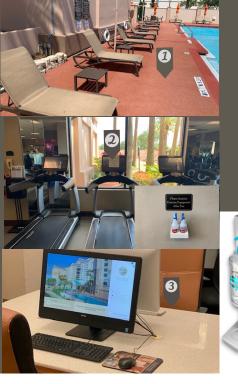
Starbucks

- Accepting Contactless Payment through the Starbucks Application
- Store has Safe Distance Awareness Indicators
- 3 Protecive glass for customer Interaction
- Touchless Condiment Bar





RLANDO



Streamlining Cleanliness in our Fitness Center, Business Center & Pool



Pool chairs spaced for social responsibility. Pool attendant santitizing chairs reularly.



Every other cardio machine out of order to promote social distancing. Fitness center attendant sanitizing equipment regulraly. Sanitizer available for all machines



Reduced computers in business Center to Promote Social Distancing

Hand Sanitizing Stations in all Areas





THE FLORIDA HOTEL AN
CONFERENCE CENTER
ORLANDO







Close attention to details in our Public Areas.

- Signage to promote social distanicng
- Sanitizing stations with alcohol based hand sanitizer at all entrances and throughout property
- Dedicated employee attendant to clean doors, elevators elevator buttons, ATM, vending machines, bathrooms.
- Mo valet service, self park only, bell carts cleaned after each use
- Waste container for gloves and masks at entrance

Hands free soap dispensers, sinks & hand dryers in Public Restrooms











Banquets in a Safe & Clean Atmosphere



State of the art software that allows guest to ensure set up diagrams are meeting social distancing requirements



Partnership with PSAV Audio Visual Company to ensure all audio and technology needs meet new guidelines



All banquet and convention staff trained in high quality hygiene practices and equipped with appropriate PPE attire following CDC guidelines



Dedicated food safety certified employees to sanitize meeting space regularly paying close attention to high touch areas such as door handles, water coolers & place settings



Hand sanitizer stations located throught banquet space



All food offerings catered towards individual style while focusing on appropriate standards

Clean - Stay - Confidence



THE FLORIDA HOTEL AND CONFERENCE CENTER



ORLANDO



Ensuring a Quick and Safe Check In & Check Out



Employees wearing appropriate PPE for guest



Signage to promote social distancing in check in/ check out line



Hand Sanitizer Stations at Front Desk



Sanitation of guest keys, credit card readers & desk after each guest interaction

Check Out Services from In Room TV



Clean - Stay - Confidence CONFERENCE CENTER





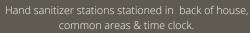
How our Employees are in it Together!

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Daily employee temperature checks



All employees were provided appropriate PPE. Facemasks, Gloves & Sanitizer



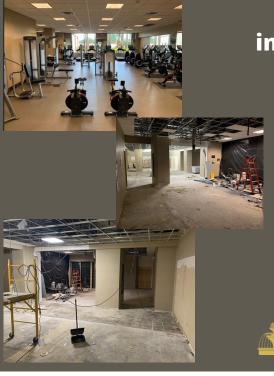
Employee start times staggered to reduce traffic volume in back of house corridors

Daily staff trainings on proper cleaning techniques

Any employees feeling sick are instructed to stay home







We Understand the importance of Fitness!!!

One of the many things COVID-19 has changed in our daily lives, is the way we view our Fitness Centers. We have tackled this dilemma head on and are expanding our fitness center an additional 2200 square feet. That is DOUBLING our already existing spacious center so our loyal guests can continue their workout routines in a safe and open environment!



